

Mapogo
A
Mathamaga

COMPANY PROFILE

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MAPOGO A MATHAMAGA



24/7
ARMED
RESPONSE

BUSINESS & COMMUNITY SHIELD

087 720 6000

INTRODUCTION

Mapogo A Mathamaga was established in 1996 and went through a rebrand in 2012 and has progressed to a significant role player within the security industry, and we currently service the following market segments:

- *Commercial*
- *Industrial*
- *Hospitality*
- *Entertainment*
- *Institutional*



Mapogo A Mathamaga

OVERVIEW

MISSION STATEMENT

Mapogo A Mathamaga believe that “with Mapogo you are at home”.

OUR VISION:

- ✓ *Be the preferred service provider in the industry*
- ✓ *Allways breaking new ground*
- ✓ *Ensure that our staff as well as clients are informed and kept up to date with the latest local, national and international trends*
- ✓ *Continue being a world class company by delivering excellent service, good advice and being proud of ourselves and our clients*

BUSINESS PHILOSOPHY

Mapogo A Mathamaga is a company where owner involvement is always present. We pride ourselves on the fact that the owner as well as top line management are always accessible to our clients. This personal attention to detail in each and every project ensures quality control and customer satisfaction to the highest degree.

Established in 1996 **Mapogo A Mathamaga**

- 100% South African owned
- 100% Customer focused
- 100% Solution driven
- 100% Owner run
- All our staff are registered with PSIRA

Mapogo A Mathamaga has been protecting South Africans for over sixteen years and are capable to provide appropriate, cost effective and professional service .

At **Mapogo A Mathamaga** we draw on the extensive experience gained by our managers and staff in their specific fields of expertise. Each member is handpicked for their job, thus ensuring the high standard of service for which the business has become known for.

Head Office: Randfontein Gauteng

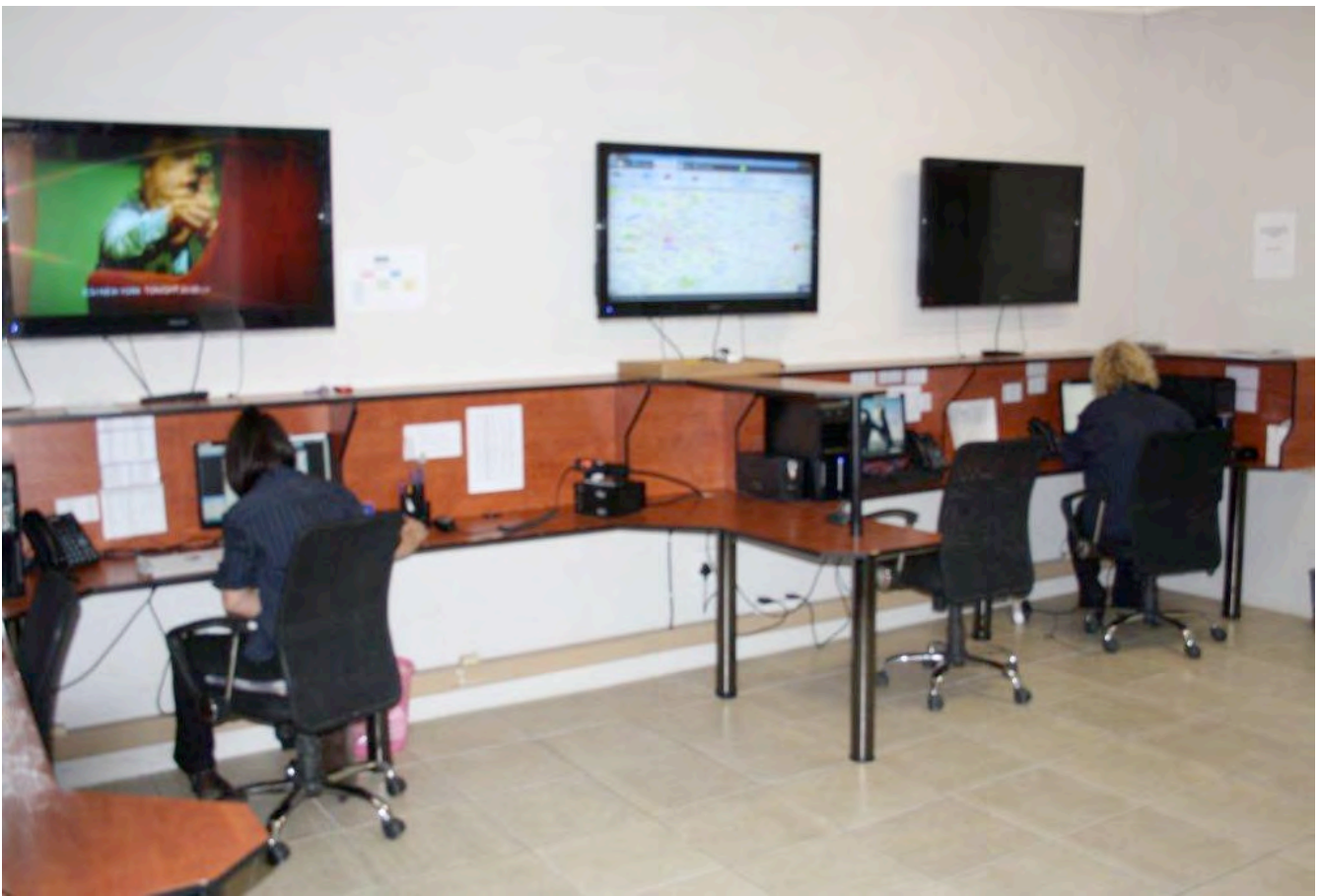
The Head Office of this dynamic group is situated in Randfontein, Gauteng, South Africa. The control centre as well as administrative offices are situated there.

Departments run from our Head Office include:

- *Armed Response Units*
- *Control Room*
- *Guarding*
- *Technical Department*
- *Administration*

ALARM MONITORING

Mapogo A Mathamaga includes professional alarm monitoring as part of our service. The Monitoring Centre directly dispatches one of our officers to immediately respond to your burglar and or panic alarms. Our main operations centre is located in Randfontein so you will be dealing with someone who knows the local area and conditions.



ARMED RESPONSE TEAM

Our Armed response units are committed to providing quality service to the community. We believe that a reputation as an honest, reliable and service oriented company is the recipe for success and has witnessed what fair and effective execution of assignments can do to keep our clientele satisfied.

The Team provides an immediate armed response for businesses and homeowners. In the event of your burglar or panic alarm being triggered off, our monitoring centre dispatches one of our highly-trained officers. The Response officer inspects the perimeter of your home or business. If a break-in has occurred, our officer secures the premises, calls the police, and detains any suspects until the police arrive. After our officer has completed inspecting your premises, he calls our operations centre to tell them the area is now secured. The Control Room operator then completes a full incident report and stores it on our system.



SECURITY ASSESSMENTS

Our service starts with a free no obligation security assessment by one of our Security Advisors. Your advisor is trained to look at your home or business “through the eyes of the bad guys.” Drawing on years of experience, they will work with you to understand the security vulnerabilities of your home or business, and develop a proposal that will fit your needs and budget.

ALARM SYSTEM, CCTV, FIRE AND ACCESS CONTROL SYSTEM INSTALLATIONS

Mapogo A Mathamaga uses registered and experienced technicians to install and service both residential and commercial alarm systems.

Should you have an existing alarm system, we will try and utilize as much of your current system as possible as we can often reprogram the system and immediately connect you to our operations centre. If you don't have an existing or functional alarm system, we will recommend and quote a system during our security assessment of your home or business. We install and service most major brands of equipment.

GUARDING DIVISION

- PERMANENT GUARDS
- TEMPORARY GUARDS
- CONTROL ROOM OPERATOR
- GUARD MONITORING
- GUARDING CONSULTATIONS

At **Mapogo A Mathamaga Guarding** division we understand that no two businesses or contracts are the same. Thus, it is our aim to ensure that the client receives the best security solution for their specific needs and to establish mutually beneficial relationship with our clients. We built our relationships upon trust and an in-depth understanding of your requirements and needs. We provide our clients with trained and experience staff who understand the need to be professional.



PERMANENT GUARDS

We are a professional company specializing in protecting properties, assets and people. We provide our clients with uniformed security officers to protect their premises, property and staff by maintaining a high visibility presence to deter illegal and inappropriate actions.

TEMPORARY GUARDS

Whether your need is for one officer for one shift on an unsocial hour, or more officers protecting a factory, building complex, Estate or Resort round the clock, we have staff fully trained and experienced to meet your every needs.

UNIFORMS

Staff is provided with a unique clean smart uniform which enhances the image already provided by an alert professional guard.

TRAINING

We at **Mapogo A Mathamaga** take great pride in our employees who represent our company. Each individual has been trained in his or her field of expertise. The training begins in the field (on the job training) and continues in our facility training classes. The training includes the correct methods of installation of each security system, on the job safety procedures, and how to represent the customer in a professional manner. Safety training includes the safety of our workers and the safety of the customer's employees. Each employee respects the high standards we maintain, and perform their task, without exception.

Mapogo A Mathamaga runs a training program with the assistance of specialist trainers who are qualified to teach about fire, first aid and aggression awareness. Security personnel are encouraged to seek and excel in their chosen field of employment, which we feel is a fine career.

We also have an induction program site specific and entail the following:

- Role and responsibilities of a security officer
- Patrolling
- Access Control
- Security and Emergency Systems
- Health and Safety
- The Law
- Emergencies
- Customer Care and Social Skills
- Communications and Reporting

PRODUCT SELECTION

We are fortunate to deal with all the leading suppliers in the country and we are therefore not product bound and our only limitation is our imagination. We are also blessed in the fact that all our suppliers experts are willing to come and help us onsite with new products should we request it. This ensures that our clients get the system and functionality that they pay for.

C. C. T. V.

- NEEDS ASSESSMENT
- QUOTATION
- INSTALLATION
- SERVICE
- MONITORING

ECONOMIC EMPOWERMENT RATING

MUST ADD BBEEE CERTIFICATE, PLEASE FIND ATTACHED

HUMAN RESOURCES

The successes of *Mapogo A Mathamaga* are based on strong HR practices, which not only comply with all applicable legislation, but also ensure that each employee is managed professionally, and equipped through advanced training to exceed the industry standards. Remuneration packages provide for performance incentives and allowances which ensure our personnel are extremely well remunerated in comparison to other service providers in the industry. We believe in development of people to achieve growth and bettering themselves, thus enabling them to better provide for their family.

EMPLOYEE BENEFITS

Adherences to legislative requirements are non-negotiable and include the following:

- **Basic Salary**
- **Annual Bonus**
- **Annual Leave**
- **Maternity Leave**
- **COID/UIF/SDL**
- **Provident Fund**

References

Premier Foods	-	Vivian Barry 0)16 455 1010 - EXT: 2204 or (0)83 791 0434
Cremos Cremations	-	Dalene Cronje 084 500 5990
Rand Bricks	-	Riaan Hoeksma 083 631 3903
Grain Carries	-	Gustav 082 561 6276
Bastion Construction	-	Mike 082 902 1906
Africa Pipe Industries	-	Jannie 082 451 8623

Contact Details

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